

# TERMS AND CONDITIONS OF HIRE



1. Payment is required by credit card, cash or cheque before delivery is made if payment is not received, delivery will not take place.
2. All charges are subject to VAT at the then current rate.
3. All hired items including packing boxes remain the property of CB Hire
4. The Hirer is responsible for the safe keeping of all hired items from the time of delivery until received back to CB Hire. Losses or breakages of hired items will be charged separately and payment for these breakages must be within 10 days of receipt of invoice.
5. CB Hire shall make its best efforts to supply the hired items requested but reserve the right to provide similar items. Times of delivery are approximate only. CB Hire will not be liable for late delivery. CB Hire will not accept any changes to the order within 48 hours of delivery unless in exceptional circumstances or for additions of covers.
6. Deliveries to third parties or un-occupied premises are made entirely at the hirers risk.
7. The hirer shall fully indemnify CB Hire in respect of all claims by any person whatsoever (including hirer, his servants, agents or employees) for the death or personal injury or damage to property caused by or in conjunction with or arising out of the use of hired items and in respect of all other charges arising under statute or common law or otherwise.
8. The hirer is responsible for checking the hired items on delivery and shall immediately notify by telephone of any discrepancies between the hired items supplied and those ordered, or of any item not received broken or damaged. Complaints made after the return of the hired items will not be considered.
9. It is a condition of supply that in the absence of definitive proof to the contrary, our count of items at the premises is final to both quantity and condition of items returned.
10. Hire items not returned at or before the end of the hire period, will be subject to an additional equivalent to the first day hire charge for every day, or part thereof, that the return is delayed.
11. It is the hirers responsibility to ensure that the hired items are fully covered by his own insurance with regard to theft, loss, damage and public liability risks etc.
12. Cancellation Charges - any hire booking that is cancelled within 10 days of the delivery date will be subject to a charge of 35% of the hire charge.
13. We do encourage "dirty return". Clean return will be charged at half the current cleaning supplement as each item has to be checked due to quality control purposes
14. All orders are subject to delivery/collection charges determined by C B HIRE at the time of delivery
15. Linen must not be stored in damp which is susceptible to mildew and can ruin cloth in a very short time. **DO NOT STORE IN PLASTIC BAGS**, Please leave out to air and fold only when you know C B Hire is due to collect. Please place candles on a protective base and discourage guests from pencil/pen doodles! All damage to cloth will be charged at full replacement cost.
16. This list cancels all other lists. Prices may change without prior notification.

**FOR CREDIT CARD PAYMENTS THERE WILL BE A 2% CHARGE.**